

TOM ADAMS, PMP, CSP

12345 Canyon Road • Los Angeles, CA 91111
noemail@abc.com • 555.555.5555

INFORMATION MANAGEMENT PROFESSIONAL • DATA ARCHITECT • SOLUTIONS MANAGER

Results oriented Healthcare Information Management and Project Management professional with extensive experience in project accounting and all aspects of BI/DW. Demonstrated talent for insuring projects and activities are carried out in accordance within established specifications, schedules, and budgets. Cloud technology and outsourcing solutions expert with extensive experience assisting large scale healthcare organizations with their information management needs. Hands-on Project Manager that actively monitors project plans, deliverables, and dependencies to insure project goals and objectives are achieved. Strong background in assisting business analysts and users across all functional areas in identifying long term needs for the enterprise. Recognized industry leader in areas of Healthcare Data Warehouse, HL7, and informatics standards. Demonstrated ability to build strong relationships with team, vendors, leadership, and other stakeholders to insure successful outcome of all projects and activities.

CORE COMPETENCIES

- Data Warehouse Expert
- Technical Leadership
- Training & Development
- Portfolio Management
- Data Analysis
- Information Architecture
- Strategic Planning
- EDW/BI Development Expert
- Operations Leadership
- Enterprise Change Management
- Project Management
- Security Management
- Solutions Delivery
- Budget Management
- Application Development

PROFESSIONAL EXPERIENCE

FACEY MEDICAL FOUNDATION – Mission Hills, CA 01/2013 – Present
BUSINESS INTELLIGENCE AND EDW MANAGER

Managed infrastructure, operations, ETL, and BI service delivery to entire enterprise of 15 hospitals and urgent care facilities. Successfully managed, improved, and upheld internal IT policy and procedure standards relating to infrastructure, HIPAA, and other oversight agency requirements to insure adherence to said standards. Created and managed service requests by creating project plans, and assigning priorities and appropriate resources.

HIGHLIGHTS:

- Managed full project life cycle for new large-scale Enterprise Data Warehouse project.
- Implemented HL7 and X12 messages/transactions
- Defined scope, and created project plan and impact analysis for conversion from ICD-9 to ICD-10
- Successfully implemented enterprise-wide BI tool MicroStrategy, replacing over 240 legacy reports, dashboards, and score cards with latest technology utilizing newly implemented EDW.

L.A. CARE HEALTH PLAN – Los Angeles, CA 03/2008 – 11/2012
HEALTH DATA MANAGER

Responsible for database administration, computer operations, and Business Intelligence (BI) teams for large community health plan serving nearly one million residents in Los Angeles County. Provide HEDIS audits, BI report development, Information Security, and compliance with HIPAA and other oversight agencies. Guided team of 12 Project Managers, Programmer Analysts, System Analysts, Team Leads, Database Administrators, and Project Managers in managing scope and expectations through construction, testing, and implementation. Managed software upgrades and testing new enhancements to insure service standards and QA requirements were consistently exceeded. Configured, maintained, reported, and mitigated security systems within L.A. Care's domain.

HIGHLIGHTS:

- Created road map for migration from ICD-9 to ICD-10
- Implemented data governance solution to be used throughout organization
- Managed efforts to complete BPM/DW/BI requirements, build bus matrix, identify and document confirmed dimensions and measures, and revised project plan for ETL load and analytics initiative.

HEALTH NET – Woodland Hills, CA

01/2004 – 03/2008

ENTERPRISE SOFTWARE DEVELOPMENT MANAGER

Responsible for all aspects of application software development for the largest publicly traded managed healthcare company in the U.S. Oversaw strategic planning, budgeting, scheduling, infrastructure, staffing, project management, business analysis, design development, and testing. Managed application technology infrastructure and support services for entire organization.

HIGHLIGHTS:

- Managed team of 40 Developers, Analysts, Project Managers, Data Information Architects, Database Administrators, Consultants, Software Tool Administrators, Release Managers, QA Team, and System Administrators.
- Successfully implemented reporting initiative to reengineer and consolidate enterprise reporting.

KAISER PERMANENTE – Pasadena, CA

01/1988 – 12/2003

HEALTH DATA MANAGER

Responsible for success of information systems for large integrated managed care consortium. Developed online and batch core applications. Partnered with department directors to coordinate seamless transition of legacy core applications to Epic HER system. Provided technical direction for all national IT operations. Managed all activities related to all capital and infrastructure projects.

HIGHLIGHTS:

- Consolidated regional systems, saving company over \$11MM during 3-year project.
- Managed process of recruiting and training resources necessary to transition large project in-house, saving organization approximately \$1MM per month
- Managed multiple large-scale projects with 100% track record of successful completion.
- Converted 72 legacy systems into one foundation system.

EDUCATION

UNIVERSITY OF ARIZONA - Bachelor of Arts, Economics

CERTIFICATIONS & DESIGNATIONS

Project Management Professional (PMP)
Project Management Mastery (PMM)
Certified Systems Professional (CSP)

Instructor – Computer Learning Center
Certified Information Systems Security Manager
Certified in Fundamentals of Cost Estimation

TECHNICAL PROFICIENCY

Share Point, MOSS, Requisite Pro/Web, Microsoft Project, Caliber RM, Informatica Power Center, Hadoop, PowerPivot, PowerView, OBDC, DB2, Oracle, Microsoft Access, RDBMS, SQL Server, ERWine, Microsoft Visio, Rational Rose, Wireframes, TCP/IP, HTTPS, RUP, Waterfall, Agile, UML, WebEx, Windows, UNIX, LINUX, IBM MVS
