



RACHEL — MONROE

EXPERTISE

MAKE-UP APPLICATION

SKIN CARE EXPERT

SALES

CUSTOMER SERVICE

EDUCATION

SCOTTSDALE ACADEMY

Esthetician License

2012

- *Make-up Application*
- *Electronic Therapies*
- *Micro-Dermabrasion*
- *Spa Services & Skin Care*

CONTACT

TELEPHONE

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One Main Street
Scottsdale, AZ 85257

PROFILE

Passionate freelance make-up artist and licensed esthetician with demonstrated talent for providing world class customer experience. Developed valuable sales and customer service experience gained during 10+ years in hospitality and retail industries, ensuring exceptional customer care. Talented artist and trend watcher with passion for making people feel beautiful.

EXPERIENCE

FREELANCE MAKEUP ARTIST

May 2014 - Present

Performed full service makeup application for clients for special events and photo shoots. Educated clients about products and application, and demonstrated quality skin care methods. Build strong client relationships by demonstrating top-notch client relations.

MAC COSMETICS

Makeup Artist – Scottsdale, AZ / Mar 2012 – May 2014

Highly skilled make-up artist with creative and technical expertise and demonstrated history of providing top-notch customer care. Work as part of high performing team to demonstrate and sell products at in-store marketing events, participate in promotions activities, and deliver outstanding customer experience.

SEPHORA

Skincare Advisor – Scottsdale, AZ / Sept 2008 – Mar 2012

Delivered exceptional, courteous, and knowledgeable service to clients. Assessed skin care needs, made product recommendations to provide solutions to customer skin care concerns, and educated clients on product use, formulas, and ingredients.

SALES ASSOCIATE

Hollister – Phoenix, AZ / June 2005 – Sept 2008

Sales driven retail associate responsible for processing customer payments, maintaining store and displays, and creating positive customer experience. Demonstrated exceptional product knowledge and ability to meet or exceed personal and team sales goals.